

PFU Sustainability Report 2021

## **Corporate Profile**

Company name: PFU Limited

Capital: 15 billion yen

Sales: 134.5 billion yen (consolidated for fiscal 2020) Employees: 4,491 (PFU Group, as of July 2021)

Foundation: May 1962 (Establishment: November 1960)

Shareholder: Fujitsu Limited

Headquarters: Nu 98-2 Unoke, Kahoku-shi, Ishikawa

929-1192 Japan

#### **Our Business**

#### **■ Document Imaging Operations**

- ·Development and manufacturing of image scanners
- •Development and services for software products such as OCR for business use, support for form development, and document management
- Development and manufacturing of products such as keyboards that are targeted at individuals

#### **■ Computer Product Operations**

- Development and manufacturing of industrial computing products
- Development and manufacturing of network security appliance products
- •Development and manufacturing of self-service terminal

products

#### ■ Infrastructural Customer Service Operations

- •Maintenance services for our own products and multi-vendor products
- ·Installation kitting/construction/development services
- •Infrastructure/cloud installation and operational maintenance services
- Network security setup and operational maintenance services

### **Main Sites**

Headquarters: Kahoku-shi, Ishikawa

Yokohama Headquarters: Yokohama-shi, Kanagawa

ProDeS Center: Kahoku-shi, Ishikawa Kansai Branch: Osaka-shi, Osaka Tokai Branch: Nagoya-shi, Aichi

Shinbashi Service Center: Minato-ku, Tokyo

# **Report Contents**

# Sustainability

- 04 PFU Way
- 05 Message from the Top 06 Sustainability Management
- 07 Approach for SDGs
- 15 Carbon Neutral
- 15 Renewable Energy
- 16 Sharing Information
- 17 Stakeholder Engagement

## **Environmental (E)**

- 18 Environmental Management System
- 20 PFU Environmental Charter/ Environmental Policy
- 22 PFU Environmental Action Plan
- 36 Environmental Awareness & Communication
- 38 Sharing Environmental Information
- 39 Environmental Performance Data
- 46 Internal Audits and External Inspections
- 46 PFU Group Activities

## Social (S)

- 47 Employment
- 48 Diversity
- 50 Human Rights
- 51 Human Resource Development
- 52 Health
- 55 Cooperation with the Local Community
- 56 Cultural Support Activities
- 57 Contribution Activities through Sports

#### Governance (G)

- 58 Governance Policy/Internal Control Process
- 59 Risk Management
- 60 Compliance
- 63 Protection of Private Information
- 64 Information Security
- 65 Safety Evaluation for Products and Services
- 66 Quality
- 68 Occupational Health & Safety Management
- 69 Business Continuity
- 70 Company Revitalization

## **Appendix**

- 71 History
- 71 Major Awards History, Certifications, etc.
- 72 GRI Standards Reference Table

# PFU Group (as of July 1, 2021)

#### - Affiliated Companies (5 companies in Japan)

PFU IT Services Limited

PFU Quality Service Limited

PFU Techno Wise Limited

PFU Life Agency Limited

PFU Creative Services Limited

# - Affiliated Companies (10 companies overseas)

PFU Shanghai Co., Ltd.

PFU Shanghai Information System Co., Ltd.

PFU Jiangsu Nantong Information System Co., Ltd.

PFU America, Inc.

PFU Canada Inc.

Fujitsu Computer Products of America, Inc.

PFU(EMEA) Limited

PFU Hong Kong Limited

Fujitsu South China Limited

PFU Asia Pacific Pte. Ltd.

Period of Publication

This report is published for the period of April 1, 2020 to March 31, 2021. Some content from March 2020 and before and April 2021 and after is also included.

This report was created to give information related to the sustainability of PFU Limited and PFU Group.